



Local Human Service-Public Transit Coordination Plan Update

Nicole George | Principal Planner

4.26.17



Scope of Work Timeline

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Contracts Executed	X	X						
Appoint Steering Committee	X	X						
Rider Survey & Organization Questionnaire		X	X					
Previous Effort Evaluation		X	X					
First Steering Committee Meeting		X	X					
Focus Groups			X	X				
Second Steering Committee Meeting				X	X			
Planning Workshop (Third Steering Committee Meeting)					X	X		
Plan Draft Review by MnDOT						X	X	
Fourth Meeting						X	X	
Plan Draft Review by MCOTA						X	X	
Plan Adopted							X	X

Plan Development Status

- Region 1 (Northwest RDC) – Plan Draft for MnDOT Review
- Region 2 (Headwaters RDC) – Plan Draft for MnDOT Review
- Region 3 (Arrowhead RDC) – Second Steering Committee Meeting
- Region 4 (West Central Initiative) – Planning Workshop
- Region 5 (R5DC) – Planning Workshop
- Region 6E (Mid-Minnesota RDC) – Planning Workshop
- Region 6W (Upper Minnesota Valley RDC) – Plan Draft for MnDOT Review
- Region 7E (East Central RDC) – Planning Workshop
- Region 7W (MnDOT D3) – Planning Workshop
- Region 8 (Southwest RDC) – Fourth Steering Committee Meeting
- Region 9 (R9DC) – Plan Draft for MCOTA Review
- Region 10 (MnDOT D6) – Plan Draft for MCOTA Review & Public Comment

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Themes from Southern MN (Regions 8, 9, 10)

- Challenges
 - Difficulties with the cost to provide services
 - Increasing demand for service area
 - Fluctuations in funding
 - Cost of regional medical trips
 - NEMT payments and regulations
 - Shortage of volunteer drivers
 - Limited night and weekend service
 - Long wait times
 - Employment transportation
 - State and agency regulations

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Themes from Southern MN (Regions 8, 9, 10)

- Desired Improvements

- Longer service hours
- Reliability
- Better frequency
- Lower fare

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Themes from Southern MN (Regions 8, 9, 10)

- Strategies

- Share Resources
- Coordinate Dispatch
- Address Regulatory Barriers
- Improve Service Convenience
- Enhance/Maintain Volunteer Driver Programs
- Accessibility Enhancements
- Create a Regional Coordination Body
- Improve Awareness of Existing Resources and Programs
- Utilize technology to share information and resources
- Contract with Common Carrier
- Develop Low-Cost Partnership with Transportation Network Companies
- Develop a non-profit transit cooperative
- Create an app to connect riders with services
- Coordinate with healthcare providers
- Enhance subsidy programs for existing programs
- Establish/enhance assisted transportation programs

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Thank you!

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