Local Human Service-Public Transit Coordination Plan Update

Nicole George | Principal Planner
4.26.17

Scope of Work Timeline

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<th>Event</th>
<th>Nov</th>
<th>Dec</th>
<th>Jan</th>
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Plan Development Status

- Region 1 (Northwest RDC) – Plan Draft for MnDOT Review
- Region 2 (Headwaters RDC) – Plan Draft for MnDOT Review
- Region 3 (Arrowhead RDC) – Second Steering Committee Meeting
- Region 4 (West Central Initiative) – Planning Workshop
- Region 5 (R5DC) – Planning Workshop
- Region 6E (Mid-Minnesota RDC) – Planning Workshop
- Region 6W (Upper Minnesota Valley RDC) – Plan Draft for MnDOT Review
- Region 7E (East Central RDC) – Planning Workshop
- Region 7W (MnDOT D3) – Planning Workshop
- Region 8 (Southwest RDC) – Fourth Steering Committee Meeting
- Region 9 (R9DC) – Plan Draft for MCOTA Review
- Region 10 (MnDOT D6) – Plan Draft for MCOTA Review & Public Comment

Themes from Southern MN (Regions 8, 9, 10)

- Challenges
  - Difficulties with the cost to provide services
  - Increasing demand for service area
  - Fluctuations in funding
  - Cost of regional medical trips
  - NEMT payments and regulations
  - Shortage of volunteer drivers
  - Limited night and weekend service
  - Long wait times
  - Employment transportation
  - State and agency regulations
Themes from Southern MN (Regions 8, 9, 10)

• Desired Improvements
  • Longer service hours
  • Reliability
  • Better frequency
  • Lower fare

Themes from Southern MN (Regions 8, 9, 10)

• Strategies
  • Share Resources
  • Coordinate Dispatch
  • Address Regulatory Barriers
  • Improve Service Convenience
  • Enhance/Maintain Volunteer Driver Programs
  • Accessibility Enhancements
  • Create a Regional Coordination Body
  • Improve Awareness of Existing Resources and Programs
  • Utilize technology to share information and resources
  • Contract with Common Carrier
  • Develop Low-Cost Partnership with Transportation Network Companies
  • Develop a non-profit transit cooperative
  • Create an app to connect riders with services
  • Coordinate with healthcare providers
  • Enhance subsidy programs for existing programs
  • Establish/enhance assisted transportation programs
Thank you!

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