

Comments Received at 2017 Aging and Disabilities Odyssey Conference

Information Booth

Mille Lacs County	Last 2 months denials for CADI eligible clients to medical appoints due to lack of capacity. Prior system was a volunteer program operated by Timber Trails
Koochiching	<ul style="list-style-type: none"> • Slow preapproval time for managed care. • Dialysis center 120 miles away (mncare is in not approving, PMAP not approving transport) • Lack of volunteer drivers. • Trying to use family and friends
Lincoln County	Dept of Revenue - 1099 Rule will cause loss of volunteer drivers.
Metro Wayzata	<ul style="list-style-type: none"> • Metro Mobility cab coordination too limited. Sat mornings only. • Different areas of the metro have varying rules for location of services and times available.
Grant County	New dept of revenue rule - 1099 will lose most of their volunteers. Have 40 volunteer drivers in the county
Dakota County	<ul style="list-style-type: none"> • Crossing county boundaries a problem • Transferring issues • Metro Mobility slow, unreliable missed drop-off/pickups (better with the change) • Too many denials
Carlton County	<ul style="list-style-type: none"> • Non loaded miles a barrier to getting a willing provider
Coordinated Care Rep (Western Minnesota)	<ul style="list-style-type: none"> • Rainbow Rider – don't like driver • Redi Rides – sliding fee scale people don't like • Otter Tail – Perceived as only disabled • Stevens – Like Morris Transit, don't like county rainbow Rider service
Deaf and Hearing Rep	<ul style="list-style-type: none"> • Public transit not a welcoming system. Clients anxiety level prevents them from riding transit. . • Metro mobility logistics difficult with anxiety issues.
Washington County	<ul style="list-style-type: none"> • Lack of low income senior transportation • Metro Mobility unreliable service • Have a volunteer van operating 1 day per week • Seniors lack transportation access in livable communities.
Becker County	<ul style="list-style-type: none"> • Sheltered workshop contracts with city taxi for rides. Taxi has a lift equipped van.

Ramsey County	<ul style="list-style-type: none"> • Need for more transportation coordination
Rice County	<ul style="list-style-type: none"> • CADI waiver use taxi, but only one provider to choose from.
Winona	<ul style="list-style-type: none"> • Lack of elderly low income/non-medical service
Senior Linkage Line - Northern Minnesota	<ul style="list-style-type: none"> • No rural Dial a Ride in northern Minnesota • Dental transport in rural areas
Deer River	<ul style="list-style-type: none"> • Essentia Health operates 3 buses in town. Now losing them because too old and cost. Possibly being replaced with a van. Do local fundraising to cover the cost of the service.
SE Filmore County	<ul style="list-style-type: none"> • Cant cross state lines. Need to get to Lacrosse and northern Iowa clinics. • 60 miles from Rochester (with no load miles providers won't come out to do service) • RSVP filling the gap and relying on family transport
Redwing County	<ul style="list-style-type: none"> • MA – Need ability for same day authorization • Mobility issues for medical trips (not MA)
Aitkin County	<ul style="list-style-type: none"> • 1099 issue and no load miles do and will hamper the volunteer program.
Round Table Discussion	
Jewish Family Services	<ul style="list-style-type: none"> • Concerned with sustainability
Metro Area	<ul style="list-style-type: none"> • 30 day loss of riding privileges for behavior difficult for DD clients to work with (Metro Transit Policy). Transport falls to parents.
East Grand Forks	<ul style="list-style-type: none"> • Lack of evening transportation. • Two state with different rules to navigate
Home Care	<ul style="list-style-type: none"> • PCA transport policies vary by county • Clarify the use of driver covered service • Program integrity
Western Minnesota	<ul style="list-style-type: none"> • No Shows • Lack of cooperation between providers
White Bear Lake	<ul style="list-style-type: none"> • Navigating the different transportation options
Tri Valley Transit	<ul style="list-style-type: none"> • 1099 issue will lose our volunteer program
Uber Discussion	<ul style="list-style-type: none"> • Even with gogo grandparent riders being left for appointments. With go go grandparent they verify the pickup, not the rider.
Uber discussion	<ul style="list-style-type: none"> • NewTrax trying an Uber model. (Conceptual stage) • What about no load in rural areas • What about same day authorization
General	<ul style="list-style-type: none"> • Varying agency and county policies difficult to navigate