

MCOTA - RTCC Relationship Framework

MCOTA fulfills the statutory role established to guide transportation coordination and accessibility

- Studies, evaluates, oversees, and makes recommendations to improve the coordination, availability, accessibility, efficiency, cost-effectiveness, and safety of transportation services provided to the transit public.
- Examples of this work could include:
 - Volunteer Driver Engagement/Coordination
 - Driver Insurance Issues



RTCCs will carry out the recommendations developed by MCOTA through local partnerships. This work could include the following illustrative examples:

- Volunteer driver engagement efforts by MCOTA bolster awareness of the program and improve coordination between volunteers.
- MCOTA has the opportunity to provide clear guidance on volunteer driver insurance issues through research and policy advocacy.



MCOTA responds to gaps identified through the implementation work of RTCCs

- MCOTA collects feedback from RTCCs on the application of policy direction and other coordination efforts developed by the Council.
- RTCC identified “gaps” or needs for further guidance/ research feed back into the first stage of the feedback loop and present opportunities to conduct further work to provide guidance to RTCCs.



As partners at the local/regional level, RTCCs should identify gaps in meeting the goals of MCOTA and recommend action to be taken by the Council.

- MCOTA endorses language that directs RTCCs to implement their research and policy recommendations and to provide feedback to the Council on how those recommendations work in practice.
- RTCCs report on “lessons learned” to MCOTA on a regularly-scheduled basis to establish accountability and structure for ensuring follow-through.

