# 2020/2021 Volunteer Driver Forum Series

Forums will run monthly as a series, 3rd Wednesday of each month – except December 2020. Forum sessions will be in the a.m. (9:30 – 11:30) unless otherwise noted.

#1 Wednesday, November 18th, 2020 – SERIES OVERVIEW
The first segment of the 7 part series will be the opening and overview of upcoming forums.

**Introduction:** Governor Walz (invited)

Presentation by John Doan, CEO of Mobility 4 All (MO), MCOTA Board Member

This forum will be an overview of upcoming speakers/trainings that includes photos, bios, explanation of what's to come and why.

During the series overview presentation, there will be opportunity for questions and comments aimed towards the individual upcoming forum’s topics. These questions and comments will be shared with the facilitators before their forum presentation in order to assist in giving direction to their content.

#2 Wednesday, December 9th, 2020 – POLICY ISSUES

9:30 – 10am
In order to set the stage for the current policy's implications, we will begin with what we call

**Real World Stories**
Moderated by Ben Byker, Community Development Director – Central MN Council on Aging

Volunteer Driver Agencies, Drivers, and Riders will share their personal stories.

*Above noted segment length is 30 minutes.*

10am – 10:30

**Legislative Panel Discussion**
Moderated by Sherry Munyon, Government Relations/President – Capitol Access

Panel Members - Key Legislators invited. Discussion to include Federal and State issues.

*Above noted panel length is 30 minutes.*
10:40am – 11:00
Perspectives from MN Board on Aging on Volunteer Driver Services:
Presented by John Doan, MN Board on Aging member
Above noted segment length is 20 minutes.

11:00 – 11:30
MN Volunteer Driver Coalition-Mission and Overview:
Presented by Dawn Simonson, Co-Chair, Volunteer Driver Coalition
15 minute presentation plus 15 minutes for Q&A from audience
It should be noted that this segment length may take us past the 11:30 time allotted

#3 Wednesday, January 20th, 2021 – VOLUNTEER DRIVER RECRUITMENT AND PROMOTION

Introduction: Margaret Anderson Kelliher, MnDOT Commissioner of Transportation (invited)
Volunteer Driver Recruitment and Promotion
Presented by Martin Lepak, Recruiter, Arrowhead Transit Volunteer Driver Program

#4 Wednesday, February 17th, 2021 – HOW TO START A VOLUNTEER DRIVER PROGRAM

Introduction: Jay Haapala, AARP Representative
Older Americans and the Challenges of Transportation
How to start a Volunteer Driver Program
Presented by Jeanie Rowland of Big Woods Transit, Arrowhead Area

#5 Wednesday, March 17th, 2021 – SENSITIVITY
Full Day Forum

Introduction: Tom Gottfried, MCOTA Executive Director

9:30 – 11:30am
DISABILITY & PERSON CENTERED TRAINING - Presented by Ken Rogers (MnDOT) (invited)

1:pm – 3:00
CULTURAL DIVERSITY & EQUITY TRAINING – Presented by DEED
#6  Wednesday, April 21st, 2021 – SENSITIVITY
Full Day Forum

Introduction: Tom Gottfried, MCOTA Executive Director

9:30 – 11:30am
TRAUMA INFORMED CARE TRAINING - Presented by Dr. Steven Loos (invited)

1:pm – 3:00
DEAF & HARD OF HEARING COMMUNITY EDUCATION – Presented by DEED

#7   Wednesday, May 19th, 2021 – PROTOCOLS

Introduction: Tiffany Collins, Transit Director - Central Community Transit System and Willmar Volunteer Driver Program

SAFETY, SECURITY, CRISIS, MEDICAL, PASSENGER, RESILIENCY & BOUNDARY ISSUES - Presented by Easterseals (invited)

A.M. & P.M. - TBD

Times: All are Virtual Meetings via ZOOM.
Morning forums will be 9:30am – 11:30
Afternoon forums will be 1:pm – 3pm
One break will be organized midway into each agenda for each 2 hour forum.

• Each forum will be recorded ~
  (and some portions may be pre-recorded – if absolutely necessary).
• Forums will be available via ZOOM throughout the state in rural areas. Held at facilities located in each region’s county through the Department of Human Services.
• Forums will feature closed captioning in order to preserve the nature of inclusion