A Snapshot of
Volunteer Driver Programs

How are volunteers used?

- Fill in the gaps
- Travel out-of-area
- Provide additional assistance
Why are volunteers important?

- Public transit can’t go everywhere
- Other options may be cost-prohibitive
- Volunteers offer flexibility to meet needs

What’s the impact?

In 2016:
- Volunteers donated 246,000 hours
- 262,544 trips
- Over 7,000,000 miles
- Just for public transit
What are the struggles?

- Volunteerism is on a downturn
- Regulation is removing incentive
  - Commercial insurance rates are extremely high
  - Wear and tear on a vehicle is a major expense

What happens without volunteers?

- Services are discontinued
- Transportation costs rise
- Individuals are priced out
- Fewer people can age in place