

**Public Transit Coordination
With
Prepaid Medical Assistance
Program (PMAP)**

12/12/05

PMAP Description

- Referral Model
 - Client chooses approved HMO
 - A referral is needed in order to access services
 - HMO reviews and approves the qualified trip requests
 - HMO refers approved requests to authorized providers
 - Providers bill the HMO for services rendered

PMAP Requirements

- Service request must be at least 24 hours in advance. (MNET requires 3 business days.)
- Transportation providers cannot schedule trip requests for clients.
- Health care providers can schedule trip requests for clients.
- MA eligible clients do not necessarily need STS service.
- STS eligible clients will always receive STS service.

PMAP Issues

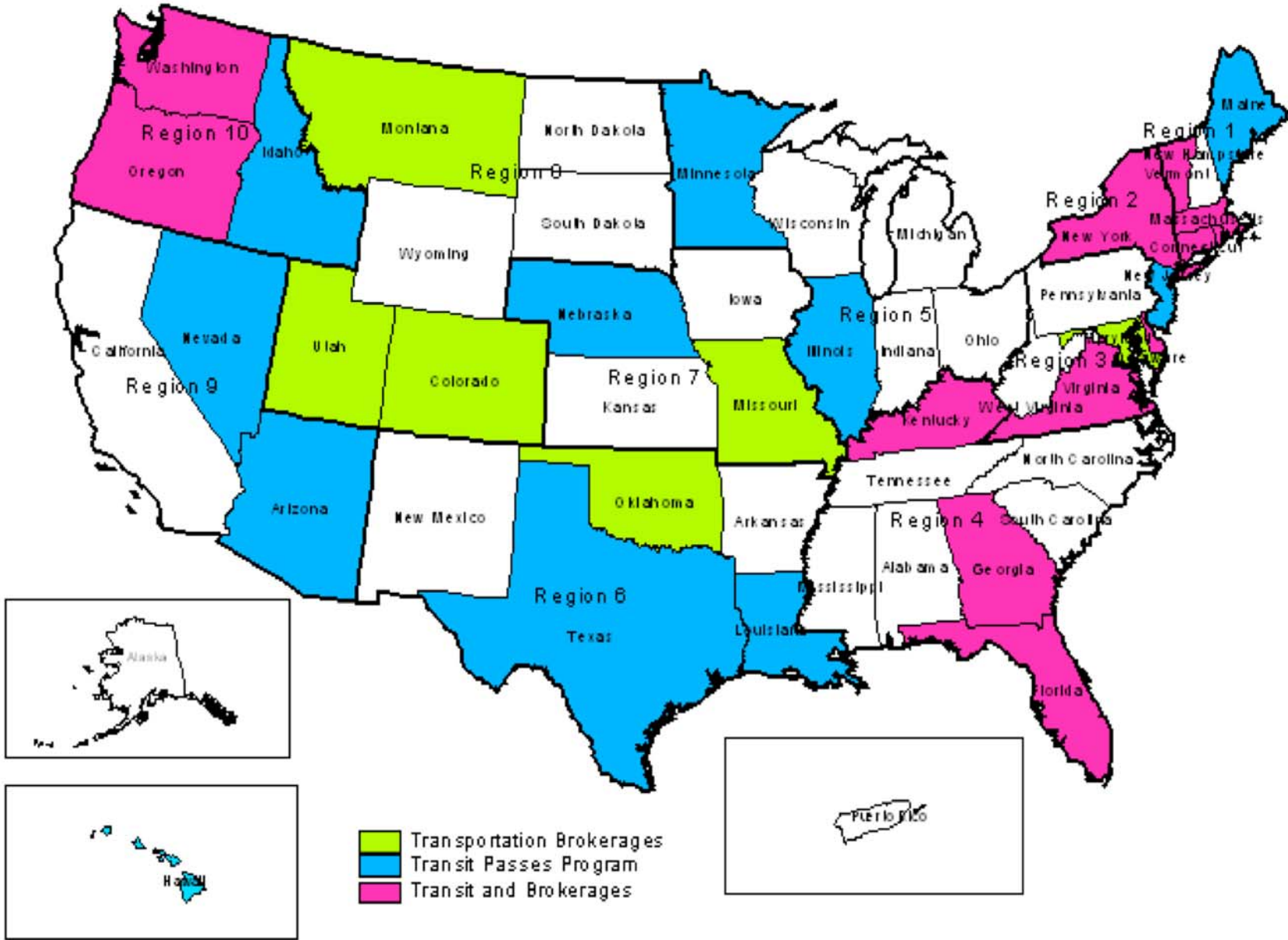
- Client contacts transit system directly.
 - System must determine MA eligibility
 - System must wait for trip approval
 - Client must make the request (may be confused)
- Client rides public transit and is also STS eligible
 - Trips that could be made on public transit are referred to higher cost providers

PMAP Broker Demo Project

- Public Transit Provider serves as the broker for PMAP transportation services.
 - Clients contact public transit provider to arrange trips.
 - Public transit provider determines the most cost effective method of service.
 - Refers trips to providers.
 - Public transit provider handles the billing and recordkeeping.

PMAP Transit Bus Passes Demo Project

- Medicaid Transit Passes involve the local or state Medicaid office contracting with the local transit system to purchase monthly transit passes. These transit passes are then distributed to PMAP clients who are able to use public transportation for medical travel needs.
- Improves the mobility, independence and quality of life of clients
- Substantially increases the cost-effectiveness of the transportation services purchased for clients
- Eliminates the need for advance scheduled reservations



Bus Pass Example

- Cost of Client Transportation
 - PMAP Model
 - Admin Cost of Referral Process = \$10.00/trip
 - Reimbursement to Provider = \$15.00/trip
 - Total Cost = \$25.00/trip
 - Bus Pass Option
 - Admin Cost = \$1.00/trip
 - Pass Cost = \$9.00/trip
 - Total Cost = \$10.00/trip